



GOVERNMENT OF GUAM

DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES
DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A. LEON GUERRERO
MAGA'HAGAN GUAHAN
GOVERNOR OF GUAM

JOSHUA F. TENORIO
SEGUNDO MAGA'LAHEN GUAHAN
LT. GOVERNOR OF GUAM

DPHSS PUBLIC HEALTH ADVISORY TYPHOON RECOVERY NO. 2026-12

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THERESA C. ARRIOLA, MBA
DIRECTOR

PETERJOHN D. CAMACHO, MPH
DEPUTY DIRECTOR

AMANDA LEE SHELTON, MPA
DEPUTY DIRECTOR

Senior Center Update & Post Storm Medicare Fraud Protection and Reporting

Hagåtña, Guam – The Division of Senior Citizens (DSC) of the Department of Public Health and Social Services (DPHSS) provides an update on Senior Center Operations and post-disaster Medicare fraud prevention strategies to help ensure your Medicare information is protected following Typhoon Sinlaku.

Senior Center Operations

All Senior Centers are open and operational, except for the **Sinajana Senior Center**, which will be **temporarily closed on Friday, April 24, 2026**.

Sinajana Senior Center – Temporary Closure

The **Sinajana Senior Center** will remain closed on **Friday, April 24, 2026**, due to ongoing repairs and safety concerns. The target date for reopening and resuming normal operations is Monday, April 27, 2026.

Seniors from the Sinajana location have been notified about this temporary closure. Grab and Go hot meals will be delivered to affected participants to maintain meal service during this time.

The Division of Senior Citizens continues to monitor conditions and will provide updates as services are fully restored. Seniors and families may also contact the Senior Center at 671-475-6266 for support and service updates.

Post Storm Medicare Fraud Protection and Reporting

Post-disaster Medicare fraud prevention involves protecting personal information from scammers who often pose as government officials, insurance adjusters, or contractors to steal Medicare numbers and billing information. Below are some key strategies to help ensure that your Medicare information is protected:

- **Guard Your Information:** Never provide your Medicare number, Social Security number, or banking details to anyone who contacts you unsolicited via phone, text, or email.
- **Verify Identification:** Legitimate government relief agents must carry official ID and show it upon request; they will never ask for money or personal financial account information.
- **Review Billing Statements:** Carefully check your Medicare Summary Notices (MSNs) for charges for services or supplies you did not receive.

Reporting Suspected Fraud:

If you suspect you have been targeted by a post-disaster Medicare scam, use the following official channels:

- **Medicare:** Call 1-800-MEDICARE (1-800-633-4227) or report online via Official Medicare Fraud Page.
- **Senior Medicare Patrol Project (SMP):** Contact the local SMP Office with the Department of Public Health & Social Services, Division of Senior Citizens at (671) 735-7415/7421 or via email at Biba.SeniorCitizens@dphss.guam.gov.
- **National Center for Disaster Fraud (NCDF):** Report disaster-specific fraud to the NCDF Hotline at 1-866-720-5721.

The Guam Senior Medicare Patrol (SMP) is ready to provide you with the information you need to PROTECT yourself from Medicare fraud, errors, and abuse; DETECT potential fraud, errors, and abuse; and REPORT your concerns.

For more information, please contact our office at (671)-735-7415/7421 or email Biba.SeniorCitizens@dphss.guam.gov.

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